



# James-Special-Services-Company-Profile-2019

# WHO ARE WE TODAY?



James Special Services (JSS) was established in 2007 and provides excellent and reliable security services to regions in Ontario, Canada. Our specially trained security personnel are equipped with explicit knowledge of handling any security issue and provide a service that is above excellence.







## **VISION**

To provide an excellent and much sort after security service across the globe, and enhancing our services on a regular basis, to encompass the needs of the population.



## **MISSION**

Our mission is to provide a top quality security service by meeting the clients expectations and providing an honest and trustworthy service in security-provision.



## Company Philosophy

- Working with empathy where our clients are concerned in order to construct a progressive rapport and to be able to interact with our clients on a regular basis so that we could improve our services.
- To provide our services keeping the customer in mind and adhering to their needs. In other words, providing a tailor-made service to meet the needs of our customers.
- Hiring the best personnel to comprise our team – Excellence, Experience and Efficiency is what we look at.

## Our Objectives



At JSS we are a team that has explicit objectives when providing a security service that will protect our customers and their assets.

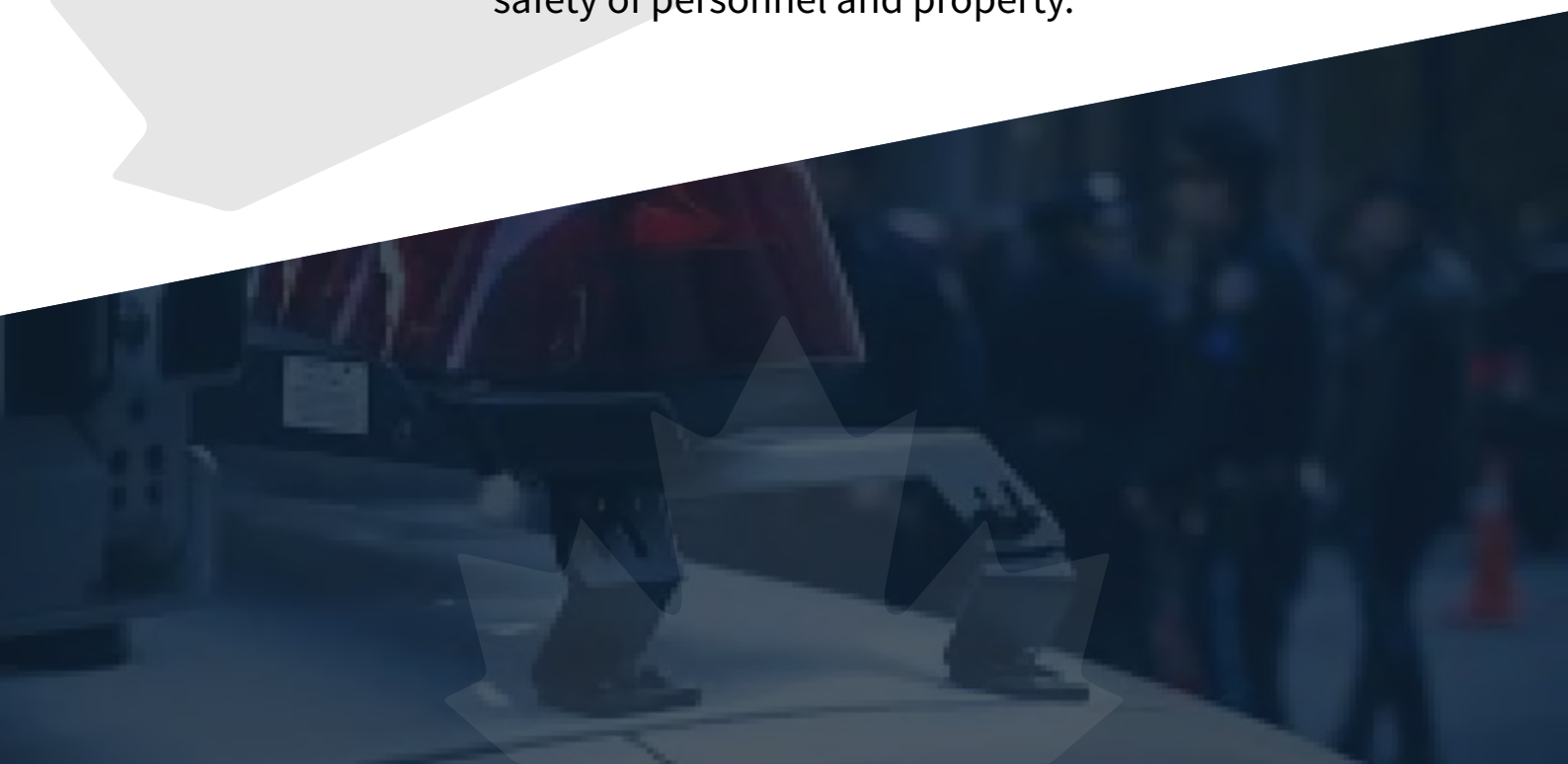
Hence, our objectives are:

- To compose a quality workforce who are experienced in all fields of provision of security.
- Train our security personnel incorporating modern technology and tools in the security field.
- Provide a valuable service in a bid to keep our customers satisfied, extending our services to incorporate a value added portfolio of services.
- Specialized service provision to suit our customers' needs and requirements.
- Carry out our services with the utmost integrity and honesty.

# WHY CHOOSE JSS?



Security services have mushroomed across the country, but not all security services can provide excellent services. At JSS we are proud of our expertise, experience and efficiency that exists within our well trained security personnel. We take pride in providing a service that will suit the customer's needs and requirements. A unique feature in our services is that once a customer has informed us of his or her needs, we plan out security approach in a manner that will bring out the best in safety of personnel and property.





# OUR TEAM



## Andrew James – President and CEO of JSS

Owner of JSS, Andrew has a flare for progressive leadership and 10 years' experience in the field of security. Andrew is an eminent personality and has vast experience in the team building, tactical use of force, large/loss/disaster scene security and has explicit experience having worked in the security industry, which no doubt is passed on to his team.

The entire team at JSS is experienced in the field of provision of service in various fields and distributes this knowledge in designing explicit security services to suit your needs and requirements.



# OUR SERVICES



## Loss Prevention

Loss prevention has become a massive issue at present for the retail industry. The main cause of this is that the unemployment rate has increased and you will find shoplifters and other unscrupulous characters moving around your shopping complex. At JSS you can rely on our services in providing the best in security so that shoplifters do not delve into your “coffers” and goods, so to speak.



## Security on Call

Our team of experts is on call 24/7 and rescue is just a phone call away. You can rest assured that our team will arrive at our residence of commercial establishment in a speedy manner, to assist you and protect your assets.



## Traffic Control

Be it a wedding, a conference, exhibition or any other function, JSS provides experienced security personnel who will control traffic and protect parked vehicles so that you could enjoy your visit wherever it may be.



## Lockup and Unlock Services

At most times you will see employees entrusted with the task of lockup and unlock issues. Maybe they may not have the requisite time to do this. Apart from this securing your commercial site locking up and unlocking takes quite a chunk of your valuable time. This is where JSS comes in where we ensure that the client's establish is opened at the correct time and locked up when employees clock off.



## Mobile Security Patrol

At JSS our mobile security patrol contingent will keep your business or residential premises safe and secured. Today mobile patrols have become a very popular mode of security for your business premises or residences. We provide an experienced team of security personnel on our mobile security patrol.



## Secured Courier Services

Today, secured courier services have become popular and this is due to the fact that there have been many holdups at banks and when money is in transit to and from banks. At JSS we provide well trained and experienced security personnel who will safeguard you valuable assets (including cash) in a securely provided courier service





## Process Serving

The law of the country stipulates that each person has a fundamental right of being notified if summons have been served on them pertaining to any legal proceedings. At JSS we take on the task of delivering all summons and other notices to individuals to ensure that they receive them well before the stipulated date. On the other hand there are also people who abscond once legal notices have been delivered. This is where JSS comes in a quick surveillance technology to locate such persons, if the need arises.



## Police Force Support Services

At JSS we have trained personnel who will work in collaboration and provide support services to allow police officers to concentrate on their forefront responsibilities, while our team provides valuable backup services to the police team.



## Alarm Response

Our experts have been trained at alarm responses where we take on the entire responsibility of responding to alarms whether they are tripped or whether they have actually gone off forewarning of a break in. Our connections are such that we are the first to receive the alarm call and will be there in double quick time. Our experts in the field will handle the situation with the professionalism they possess.



## Private Security

Today most people are opting for private security if you have to protect yourself and your assets. Our security personnel have been trained in the field of provision of private security services and you can rest assured that every part of our involvement with you will be considered top confidential.



## Private Investigation

Today private investigators are employed for a variety of business, personal and legal issues. We specialize in the work of locating missing people, carrying out credit checks, screening potential employees and other investigations that the client would need. Our private investigators are explicitly trained in the area of private investigations.



## Areas Served

- Owen Sound
- Grey County
- Niagara Region
- Grimsby
- Halton Hills
- Perth County
- Wellington County
- London
- Caledon
- Brantford
- Kitchener-Waterloo
- Orangeville



# CONTACT US



## Head Office



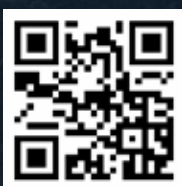
1051,  
2nd Ave.E. #200  
Owen Sound



226-910-1322



info@jss-protection.com



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